

Verizon New England Inc.

3. Ordering of Service

3.2 Orders for Unbundled Network Elements (UNEs)

3.2.12 Service and Installation Intervals–Unbundled Network Elements–Access to Unbundled Sub-Loop Arrangements–Other	
A.	Access to USLA–Other
1.	Access to USLA–Other—Negotiated interval.

3.2.13 Service and Installation Intervals–Unbundled Network Elements–Line Splitting		(N)
A.	Line Splitting	
1.	1–9 Links—After pre-qualification is completed, the installation is 3 business days. When a pair swap is performed, the interval may be negotiated but in no event shall it be less than 5 business days.	
2.	10 or More Links—Negotiated interval.	

3.2.14 Modification		(T)
A.	Expedited Order	
1.	When placing an order for which standard intervals exist, a CLEC may request a service date that is prior to the standard interval service date. A CLEC may also request an earlier service date on a pending standard or negotiated interval order. If the Telephone Company agrees to provide service on an expedited basis, expedited service order charges, expedited service connection-central office wiring, expedited service connection-other, and expedited manual intervention surcharges as set forth in Part A, Section 3.3 apply as appropriate. No more than 5% of a CLEC's orders per month will be expedited.	
a.	A CLEC may request a waiver of the 5% threshold in case of emergency circumstances or unusual occurrences not reasonably foreseen or controlled by the CLEC. The Telephone Company shall have discretion to apply the waiver provision. A CLEC may appeal to the DTE if it believes that the Telephone Company has unreasonably denied its waiver request.	

3.2.15 Cancellation		(T)
A.	A CLEC may cancel an order for the installation of service at any time prior to notification by the Telephone Company that service is available for the CLEC's use or prior to the service date, whichever is later. The cancellation date is the date the Telephone Company receives written or verbal notice from the CLEC that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.	
B.	Regulations, rates and charges as set forth in Section 3.3 apply as appropriate.	